

ONLEY PARK RESIDENTS ASSOCIATION

MINUTES

Held on.....WEDNESDAY 11th MAY 2016 at...19.30...A.M

ONLEY PARK VILLAGE HALL

Secretary Address: 69 ONLEY PARK, RUGBY, CV23 8AW Telephone: 01788 815906

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PRESENT: Chairman Adrian Cooper, Secretary Dawn Cotton, Treasurer Steve Cotton, Gavin Callard, John Ellerby NCC Highways, Steve Burd Stagecoach Midland, Dave Matthews, Cllr. Catherine Lomax, Cllr. Andy Sabine, Cllr. Peter Downs, Cllr, Howard Roberts, Cllr. D, Nevil, Cllr, Anthony Ray, Cllr. Alan Mawer, Cllr. Emma Crane, Cllr. Carolyn Watson-Meror, Cllr. Wendy Randall, Hatty Scotland STC, + 47 residents from Onley Park, Daventry, Dunchurch, Braunston & Barby,

| 1 | APOLOGIES | | Actions |
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| 1.1 | | Apologies from Chris Heaton Harris, Cllr. Malcolm Langley, Cllr. Ian Robertson, Andy Stokes Warwickshire County Council, Director of HMP Rye Hill and Governor HMP Onley. at end of meeting apology given for Cllr. Mrs D. Roberts. | <u>Accepted</u> |
| 2.0 | MEETING | <i>Meeting opened at 19:30 p.m.</i> | |
| 3.0 | CHAIRMAN | Advised meeting will be recorded for purpose of accurate minutes | |
| 4 | Bus Route 12 | | |
| 4.1 | INTRODUCTION of guests and advise meeting to be run in two parts | Steve Burd Stagecoach Midland, John Ellerby NCC Highways, Dave Matthew representing Andy Stokes for WCC. Chairman Stated any questions will be directed by him and to direct any questions concerning the matter in hand directly to the official stating name and where you are from. Estimated time of 40mins given for the 1 st part to see how it goes. 2 nd part discuss with public what actions need to take place. | |
| 4.2 | STAGECOACH | Stagecoach gave background of situation, up to around 6yrs ago bus service for our area was provided by Geoff's Coaches, GA01 & GA02 service run for many years before company collapsed because route unviable. Stagecoach Midlands stepped in within 24hrs to provide replacement service at time in cooperation of WCC and NCC. Other key factor to the history up until 2010 NCC provided 3.1 million to support socially desirable but unviable bus service Other kick back in terms of industry up until 2010 NCC cut to around £550,000 for local bus service and £600,000 for the call and ride. Since that time has been vastly reduced with further cuts of £200,000 this year, with the probability of that disappearing in around 12 – 18months, apart from the call and collect services. Against that back ground Stagecoach Midland has worked with both local authorities over the past years to reserve as many services as they can despite funding cuts. That's involved creatively where chunks of money available to help support the routes. In the case of service 10 and 12 but is now mainly involving route number 12. There are two sources known as developer's section 106 monies which is helping to maintain route 12 which would not exist. Relates to central park Rugby and between Daventry Middlemore estate. About 3 years ago time table for 10 and 12 were revised to provide Middlemore | |

with half hourly service. Has kept 12 running and 10 over the last three years. In the 3yr period since revised timetable, route 12, amount of passenger and revenue on service 12 has remained pretty constant. Service 10 on other hand is entirely increased by over 45% reason simply because the route serves DIRFT industrial estate with an expanding future. Will more than double in size in the next few years. Stagecoach acutely conscious of next two years already on a downward slope the amount of section 106 funding from Middlemore will disappear. No local authority money to preserve the route and can only be achieved by reducing the half hourly service between Daventry and Rugby and this will be done by reducing route 12. This is the poor area in which money is not coming from. Brought change in now because Stagecoach know if do not act now in 2yrs time service 12 will disappear completely. No point in arguing as service will not be there, Stagecoach need to build up revenue as a whole for service that is their now to the point where it will have a commercial future because no local authority support. Means making hard decisions since local authority cut backs 2010 NCC will verify this statement. Stagecoach worked extremely hard with CC'S to keep services going. Unfortunately, time is beginning to turn against stagecoach in era at moment with very low fuel prices, got worsen traffic congestion in the area substantially adding to Stagecoach costs. Putting lots of vehicle in to lots of routes just to keep timetables going. Means more costs for no more revenue. Ability to support routes are covering their costs therefore reduced. Apologise for it, what has been done but had to this all over Warwickshire and Northamptonshire looking at rationalising work to preserve what they can. Targeted return service to Braunston due to much larger habitation one of the problems faced in terms of education in this area meaning Daventry/Northamptonshire area stretching towards Rugby lot of parents chose to send their children to schools within Rugby and also through to Warwickshire College demand to get service through to Ashlawn, Warwickshire College, Harris School, just to name but three. Tried to protect vast amount of passengers on 10 and 12 to preserve half hourly service and provide links through to all three locations. Also limited because can't change frequency between Rugby and Central Park with section 106 development money consequently between Middlemore and Daventry that is a contractual condition of 106 monies. Numbers from Willoughby and Onley Park area are relatively low, in terms of services average of 15 passengers a week for service 12 at Willoughby which is 2.5 passengers daily for 6 days operational. Onley Park is higher 100 a week average of 16 per day over 6day service. Half are people visiting the prisons they know this because of the times, busiest journey that carries the most passengers is the 16:40 which ties in with the prison. Looking to provide a service between visiting time for the prisons in discussions with WCC. Stagecoach not trying to make more money but trying to reserve the services between Rugby and Daventry and most but not all and they apologize for that but not all. Unfortunately, this is a story being replicated all over the country there are many local authorities have completely ceased funding for local bus services and there are only those routes operators can run commercially. Operators like Geoff's who were low cost services could not make the service pay, Stagecoach cannot make route 12 pay in its current format, it is going and therefore trying to take action to preserve half hourly service route between Daventry and Rugby, both local authorities and stagecoach recognise the need improve links to DIRFT due to lot of employment opportunities there and that why making the change. That's the back ground that's the reasons why trying to make what we got with what we have going.

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| 4.3 | NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>NCC informed meeting both Warwickshire and Northamptonshire were both advised by Stagecoach they were making these changes they have close working relationship with WCC and Stagecoach. Transport taxes are very clear commercial operators are to provide 8 week notice and inform development bodies, NCC, WCC, Traffic Commissioners without seeking approval. Were advised exactly why it is being done and NCC fully understand why it is being done. NCC is not saying it is a good or bad thing at why it is being done and leaves NCC in a position, Onley Park as a residential area basically is not going to have any bus service as it stands from 6th June. Looking at the bus strategy criteria for Onley Park in this area because of it number of residents it is entitled to one bus service per week one journey to one area. In conjunction with Warwickshire, NCC are happy with the county connect call and ride service which services 2/3 of the villages in west Northants on a county connect will give you a six day's week bookable service from Onley – Daventry also into DIRFT, will also cater for parts of Warwickshire. In conjunction with WCC there will be number of journeys per week, three journeys per week for shoppers from Onley into Rugby will basically look at the minimum NCC will provide subject to funding, NCC only required to provide one journey per week but are going to provide 6 day's journey to one town and service local town 3day journey per week to Rugby. NCC understands why Stagecoach have made the change, they understand the need to provide transport to the DIRFT from the west side of Braunston NCC are aware this is a backward step as it were for Onley Park but have made efforts to fill the gap, having accepted stagecoaches commercial decision.</p> |
| 4.3 | WARWICKSHIRE COUNTY COUNCIL | <p>WCC decision is very similar to NCC's confirms they have been working hard with NCC and Stagecoach to try to finding a deal where services are being provided by WCC and service NCC provide to villages for example Willoughby that will be affected by the withdrawal of the service 12 route. Financial situation in WCC similar with a 45% budget available for bus services in 2011 with a 30% come in leaving very little to cover the complete county. WCC confirmed villages such as Willoughby would be affected by service 10. With a large percentage reduction for next year leaving WCC very little revenue for replacement bus services. Certainly not like for like, such as number 12 putting on one bus to go up and down every hour with a six figure sum which simply WCC do not have. Geoff Amos took their service quite a few years ago situation was different, money was available for services then as with all local authorities such as fire stations, libraries, public transport has suffered in the same way and the money stops there. WCC trying to do the best with what they have. Timetables were offered to people attending the meeting. Fact sheets of services provided for WCC and smaller communities throughout the county which is accessible vehicles provide a trip into the nearest town. Three different services come through this area who also provide Willoughby but who now will come to Onley too. Together with what NCC can provide running their service from Willoughby providing something to which to work with. School buses are not affected for this area.</p> |
| 5.0 | QUESTIONS FROM THE FLOOR | |
| 5.0 | ANSWERS FROM THE GUESTS | |

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| 5.1 | <p data-bbox="260 472 459 533">WARWICKSHIRE COUNTY COUNCIL</p> <p data-bbox="260 819 411 846">STAGECOACH</p> <p data-bbox="260 1283 459 1379">NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> <p data-bbox="260 1563 459 1624">WARWICKSHIRE COUNTY COUNCIL</p> <p data-bbox="260 1906 411 1933">STAGECOACH</p> | <p data-bbox="507 98 1522 427">1/ Resident advised 25 children catch the number 12 bus to attend the only church of England school in the area to follow their faith, the morning bus at 07:55 collects from Onley is standing room only, there are no seats available due to the amount of passengers collected between Daventry and Onley Park. Stagecoach depot manager advised resident over the telephone Tuesday 3rd May Onley can walk to Dunchurch; Willoughby can walk to Braunston for the relevant bus. Had to fight to get her child into Harris school and was assured the bus would get to Harris from the Onley village, if cutting this service will stop her child following their faith and the resident was also at the meeting representing a resident from Daventry</p> <div data-bbox="507 450 1522 577" style="border: 1px solid black; padding: 5px;"> <p data-bbox="518 456 1511 562">Bus WCC was talking about is the school bus run by WCC are not affected the 612 has not been ruled out to come to Onley Park. There is a scheme where Onley Park children can buy seats on the bus and would take you very close to Harris school.</p> </div> <p data-bbox="507 636 1522 779">2/ Family who has two children one attends Harris and the other child attends Rugby High School for Girls because there is no Grammar school with in the catchment area for the Daventry or the local villages of Northamptonshire. What is happening for this particular family who attends Rugby schools.</p> <div data-bbox="507 801 1522 1294" style="border: 1px solid black; padding: 5px;"> <p data-bbox="518 808 1477 869">Confirmed already stated the difficulties with the number of schools that parents send their children too. Also not easy as they do not go to the same colleges either.</p> <p data-bbox="518 898 1511 1039">As per of the changes these changes there will be improved links from Daventry area - Ashlawn School and retaining links to Harris School, will require a change of bus in the morning number 11 bus arrive Clifton road 08:32 and connecting bus 12 at 08:34 to Harris school.</p> <p data-bbox="518 1061 1477 1167">in the afternoon currently a short journey on service 10 which runs between Rugby High School and Hill Morton being extended through to Daventry. Departure Harris School 16:00, due to arrive Daventry town centre 16:40.</p> <p data-bbox="518 1189 1382 1218">Two buses to depart Daventry town centre in the morning 07:20 and 07:45</p> </div> <div data-bbox="507 1301 1522 1570" style="border: 1px solid black; padding: 5px;"> <p data-bbox="518 1308 1501 1554">NCC offered to answer this question directed at WCC as it is not in the area for WCC to respond. NCC the officer advised he had spoken with his colleagues who deal with school transport and where they provide free transport for school children within the catchment area too. He had been informed free transport from Onley – Braunston Primary or William Parker secondary school in Daventry. If as a parent you choose to go to other schools this is not the legal requirement for NCC to provide transport to any other school other than Braunston Primary or William Parker, Secondary.</p> </div> <div data-bbox="507 1576 1522 1666" style="border: 1px solid black; padding: 5px;"> <p data-bbox="518 1583 1445 1644">WCC confirmed there is a bus for villages within their area at least three times a week.</p> </div> <p data-bbox="507 1727 1493 1868">3/ Daventry resident said their children go to Harris school and <u>Bilton</u> school their son has to catch a bus to meet his siblings at Sainsbury on the day's wife works with new proposal has to walk 45mins into Rugby town to catch the bus to Daventry, feels discriminated because of the place he chooses for his child.</p> <div data-bbox="507 1890 1522 2056" style="border: 1px solid black; padding: 5px;"> <p data-bbox="518 1897 1493 2031">Cannot cater for every school will not go to Bilton. Catch bus into Rugby town centre – Daventry their a currently a half hour service on the 10 and 12. Not discriminating against anybody trying to preserve a service which won't be here in the future if continues to be unviable.</p> </div> <p data-bbox="507 2114 1511 2175">4/ Standing room only on number 12 bus, not quiet service, daughter has to stand from Rugby – Daventry</p> |
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| STAGECOACH | <p>Issue is not all the people on that but travel in to Daventry, the longer term for the service to survive without local authority support is to go via the DIRFT</p> |
| STAGECOACH | <p>5/ Sat in Rugby many times waiting for the number 12 bus hourly service when 3 buses empty for number 4 all turned up together why has Brownsover have a 10min service</p> <p>Brownsover service, serves the whole area and is a viable commercial service and makes a lot of money. Other things Stagecoach know is where routes that attract high numbers and carries more passengers than any other route in Rugby and form experience elsewhere if reduce from a high frequency service those passengers don't just move on to another bus route you lose a significant number or passengers. Stagecoach do not believe in robbing Peter to pay Paul.</p> |
| STAGECOACH | <p>6/ Elderly residents from Onley always catch the bus. Do not drive, lived here since 1984, will not be able to attend medical appointments, dentists and go shopping for essentials, her husband is ill and has to go regularly to the doctors based in Dunchurch.</p> <p>Bus driver advised resident back in February number 12 will cease to come to Onley and Willoughby in June, when did this decision come about.</p> <p>Will have to use the call and collect service available 6 days a week to Daventry, Stagecoach had been in discussions as possibility since at least 12 months ago concerning the number 12 route via Onley Park and Willoughby, and only came about in February 2016 when the final decision was made.</p> |
| STAGECOACH | <p>7/ When was Stagecoach or Council going to advise the public of the change. Had to find out by a resident in Barby. No consultation, no publication or anything of that nature.</p> <p>The answer to that that WCC and NCC were involved and when bus companies come to change services it is discussed with the County Councils normal procedure is for the County Councils to speak with the Parish Councils about bus service changes. One of the things the time table going up on the Stagecoach website. There is one thing with the section 106 funding is the same route there is entirely separate for an extra bus because of the changes coming in 6th June co inside with WCC contract changing. Rather than change network twice, changing all on the same day. Stagecoach do not consult it is not their responsibility.</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>NCC advise they have now collected all the service details they need to advise but at the end of the day it was a commercial decision by Stagecoach. We have now only realised it is such an issue and is on the NCC website.</p> <p>7a/ Website states 4th June and 6th June and when you go into the link there is nothing to inform what the new timetable will be or the new route. No information on NCC website at all. 3 day's resident has tried for the information and nothing still at 6th May Emailed stagecoach and they sent it to the resident in question.</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>The link is to a national database and has printed off the time table himself. States is available now after speaking with the Chairman 11th printed off all the information.</p> <p>8/ young Onley resident state has a bus pass issued until 24th June but Stagecoach will cease the service 6th June. What is she to do with a year and half left of her 2-year course, she wishes to go to university and will not be able to because Stagecoach ae ruining her life. Young person got upset at this point.</p> |

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| <p>STAGECOACH</p> | <p>As explained earlier currently due to complete changes 6th June to coincides with WCC contract. Resident will be refunded.</p> |
| <p>NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> | <p>9/ Children from Onley taking GCSE's presently and in one household alone £65.00 per week spent on the number 12 bus service, I use the bus at six different times of the day to go either to school, to work or to take part in extra curriculum activities ,I with the bus for William Parker Secondary school is only at set times, cancel the number 12 and that child will no longer be able to complete these activities at the request of central government for every child to do how does he now get home?</p> <p>NCC officer does not have the knowledge of the local schools in Warwickshire and that is why a commercial venture will not take place from 6th June</p> <p>10/ DD Cllr. Wished to ask two questions 1st question wants to know a straight answer please to the question so far had not been answered is WHY have you not consulted formerly to the councils involved because you have not. And also would like to say Chris Rad said you are a competent officer but you were not aware of a residential estate at Onley Park which has been here since 1960's.</p> |
| <p>NCC HIGHWAYS</p> | <p>NCC agreed he knew of only two houses at Onley?</p> <p>10a/ DD Cllr. Still wishes for an answer when the consultation was to take place?</p> <p>10b/ DD Cllr. In the 1990's when Rye Hill was to be built a planning statement was introduced and G4S were required to provide a subsidised bus service. Geoff Amos took over route 12 from Rugby – Banbury. Rye Hill never provided any funding because the route was viably commercial the question is what has happened since that time when Geoff Amos was able to make it run successfully and now Stagecoach has taken over it now isn't.</p> |
| <p>STAGECOACH</p> | <p>Geoff Amos had provided transport at the right time but then the company collapsed he was losing money. The service lost money and that is the reason the fact that it collapsed. Most of the route was from Banbury.</p> <p>11/ Resident commented on back in the 1970's there was no bus service servicing Onley Park, HMP Onley used to lay a bus on to take the wives on a Thursday shopping this was predominantly an estate built purely for office staff and their families who worked within HMP Onley prison. He feels Onley Park is being sent back to the times of the 70's now?</p> |
| <p>NCC HIGHWAYS</p> | <p>No what they are doing is providing a call and collect service three times a week and 6day a week to Daventry</p> <p>12/ Can a resident call the service of the call and collect bus 6 days a week to continue with her employment in Rugby?</p> |
| <p>NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> | <p>No, only three time a week. NCC policy is that only need comply with villages in the Northants area and with only 1.5million it is not possible to extend the service outside of Northamptonshire and have to spread the jam thinly. Also fund DACTS (Daventry Area Community Transport Service) and will take people anywhere if you reside within their district in this Daventry to anywhere outside the area.</p> |

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| <p>WARWICKSHIRE COUNTY COUNCIL</p> | <p>13/ WC Cllr: had two questions firstly to WCC the bus arrives outside her house so she is aware of the number 12 and if stagecoach consulted with the county council when did this meeting take place?</p> <div data-bbox="507 226 1522 427" style="border: 1px solid black; padding: 5px;"> <p>WCC confirmed received bus service electronically with 8 weeks' notice which they received but cannot answer the question because the person who was informed was unable to attend the meeting. He apologized for not being able to answer this particular question. He could confirm that formerly discussions had taken place between NCC to see what WCC could offer Onley with the money they had available.</p> </div> |
| <p>WARWICKSHIRE COUNTY COUNCIL</p> | <p>13a/ 2nd question why local County Councillor did not consult with this community and other villages which are part of his responsibility. Also wished to be recorded Mrs Cllr Roberts is not at the meeting and not in the room.</p> <div data-bbox="507 613 1522 1379" style="border: 1px solid black; padding: 5px;"> <p>Answered by another WC Councillor attending the meeting who confirmed it is a grate attendance to this meeting he looks after Dunchurch division which does not include Onley Park. He does not look after our division on the County Council, regards to consultation when confirmation received started conversations with Mr Andy Stokes and a number of consultations with Senior leadership within WCC as they are very conscious because of the budget cuts a very little way of subsidy coming through and he has been trying to persuade them this is in fact about people's live and about the economy of the rural community. The government who are Conservative controlled CC Next year WCC has something like £30.0000 budget as they pointed out their will be no subsidiary to subsidize buses or very few. Other WCC confirmed budget is getting less and less and with discussions with stagecoach with a number or areas where subsidiary is provided and stagecoach has done a brilliant job so far by the use of the money available at the moment using the 106 money as already mentioned. Going back to lady concerning bus at clock towers Rugby if she gets in touch with WCC there is a bus form Willoughby – all main Rugby schools but would have to go to end of the drive to catch the bus. Back to guest who confirmed through money being spent on other services Stagecoach were in discussions to see what they can do on a commercial basis for areas that are provided with subsidiary and Stagecoach has done a really good job that would otherwise have had an even bigger gap throughout the network where making use of the money available.</p> </div> |
| <p>WARWICKSHIRE COUNTY COUNCIL</p> | <p>13b/ A45 already high risk area and it is extremely dangerous for children to cross such a busy A road, why can't bus come down the driver to collect children from a much safer place? 41 casualties in two years up to 2010 and is now also out of date with additional casualties since this time. So you think it is OK for youngsters to walk or ride bikes along the stretch of the A45 to get to school.</p> <div data-bbox="507 1637 1522 1727" style="border: 1px solid black; padding: 5px;"> <p>Also advised there is a school bus service that will come to the top of the drive and this would be used for school</p> </div> |
| <p>STAGECOACH</p> | <p>14/ 3 buses turn up at once why don't people pay others to do their jobs properly and then perhaps we could keep the route along A45? Never has an inspector been seen on number 12 bus at the correct peak time there should be one especially at peak time of day.</p> <div data-bbox="507 1951 1522 2119" style="border: 1px solid black; padding: 5px;"> <p>bus is worked on the route what it takes throughout the day what they do on high frequency routes to run that frequency throughout the day to make it attractive for people use as to whether is it commercially viable or not and it makes it attractive for people to use. The need for the amount of money a bus has to make.</p> </div> |

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| STAGECOACH | <p>15/ How much does it take to make a bus become viable?</p> <p>Must make between £125000 - £165.000 per year per bus just one bus alone to cover its cost there are currently 6 buses on 10 -12 route line. I want to say awful amount of money is needed to run a bus to cover the costs. As I said earlier Geoff Amos was low cost operator and still could not make the old GA01 and GA02 pay. Stagecoach have work really hard with the two local authorities to keep it going, tried but cannot make it viable either without alternative subsidiary funding because local authority money is being restricted by local government and in the point of view of stagecoach it has been restricted the low car fuel prices and increased traffic is reducing stagecoach ability to subsidise marginal rural services.</p> |
| STAGECOACH | <p>16/ DD Cllr and Town Cllr: Two question asked 1 getting 106 monies from Monks more to run additional buses to DIRFT, who negotiates this 2nd question DATS where is the information for this and do you have to be a member?</p> <p>No solely run for Monks more, just to Monks more.</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>NCC confirmed Monks more is run on section 106 pays for two services one ½ hourly service to town centre which stagecoach extended on to 10 and 12 2nd service from both Royal oak industrial estate and Long buckby train station which is the 106 obligation stagecoach are running to Rugby and the service is form Monks more to Long buckby Train station.</p> <p>2nd reply DACTS has a leaflet and it is on NCC website. NCC had leaflet with them.</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>16a/ Obviously the Monks more estate is only half built who negotiates that with district council. If no one gets on the bus the service is still paid for?</p> <p>Obligation of Steve Nickleson your colleagues they have paid for that bus service for a period of + 2yrs. Yes, obligation very clear legal obligation to pay for this bus service which is totally contained for Monks more. Stagecoach put in a tender on basis when the bus come into town centre 10 and 12 as a through bus cover links to Rugby but not an obligation. No obligation to run to Onley. 2007 was for 2500 population and they are obligated to run this service contained for Monks more.</p> |
| STAGECOACH | <p>17/ I am stood here flabbergasted, the three of you are all here. When were children taking exams going to be told? A few days before the bus is cancelled? doesn't your system or brains not tell you these people need to get their kids to their exams your cutting the only means to support this. does your system give you the grounds to advise that you are cutting this service? Stagecoach has customer service that loves to serve the public?</p> <p>I say it again as I said earlier the reason it is coming in on 6th June to tie in with what WCC contract change which has a profound affect.</p> |
| STAGECOACH | <p>17a/ Going back to the question I asked when were you going to advise us, this is a commercial operation serving the community they say on their website we are a customer focused company who look after their customers.</p> <p>17b/ When were you going to tell people?</p> <p>The answer is in terms of the main timetable is and the way the Monks more estate should be completely finalised tomorrow. The time table has been sent in time to co-inside with Monks more</p> |

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| STAGECOACH | <p>18/ So what your saying is you are stopping the children going to school 6 week's minimum before end of term.</p> <p>Unfortunately, there are other parts of Warwickshire where there is the same happening and it is to tie in with the contract</p> |
| STAGECOACH | <p>18a/ Route 12 was not losing money, number 12 was viable for Geoff Amos it was the only route that was viable to the company.</p> <p>Stagecoach disagreed with this comment</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>19/ Surely you could cut the amount of time you come to Onley and provide us with two in the morning and two in the afternoon/evening. Then people will still be able to go to work and children to school.</p> <p>20/ Public travels 4 times a week to Rugby to attend her place of work, she works different shifts and she will be out of work from 6th June because she no longer will be able to get to work and home again. The bus at Hillside Rugby the bus is full and no place for sitting down, have you been on that bus "NO" otherwise you would know that bus is full.</p> <p>Basically NCC has a set policy where as they cannot go past their needs and across the board they are not in a position to continue the route to Rugby. We have to live within our means and already said we are not in a position unfortunately to pay for these service. It is very unfortunate the lady will lose her job.</p> |
| STAGECOACH | <p>Stagecoach has worked really hard in the last months to keep number 12 and would have died when Geoff Amos ceased business.</p> |
| STAGECOACH | <p>21/ Do you really care that you are stopping children getting to School and college, does it actually concern you that you are affecting whether or not people can get to work, college students/school children or not as well as visits to the doctors in that order does it concern you or do you just send an email to the council, (full house applauds).</p> <p>Yes, it does concern us we have worked hard for the last 5 years to make this route work. Had it not been for the two local authorities and ourselves the service would have died when Geoff Amos finished.</p> |
| STAGECOACH | <p>21a/ No it would not have died with the amount spent from Onley alone it appears there is not much shortfall to run the bus between Braunston and Dunchurch to accommodate Willoughby and Onley villages. Uses bus for 9yrs and always some my house hold alone spends £60.00 per week on the number 12 bus just me alone so does not believe route losing so much revenue. (Full applause again)</p> <p>Other passengers and residents form Onley always uses this number 12 bus.</p> <p>22/ Part of the obligation to School children that if they live less than 3 miles from their place of education they can walk but any further than 3 miles the there is an obligation to run transport for them because from Onley to Daventry or Onley to Rugby in both directions is more than 3 miles nearer 6-7 so you should provide public transport for them. Are you going to be re-routing some of them busses to come to Onley Park?</p> |
| STAGECOACH | <p>in all fairness to NCC there is no local authority we deal that will pay for children across boundary to another local authority education to supply a free bus.</p> |
| NCC HIGHWAYS | <p>NCC officer spoke to a colleague that confirmed NCC provides free transport from Onley Park – Braunston Primary and William Parker Secondary school in Daventry. He</p> |

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| | | <p>is not there to defend a colleague of his in NCC transport department but they are not under any obligation to provide any other transport than already stated.</p> <p>It is not our policy to provide free transport for entire transport from here, only to Braunston and William Parker Daventry.</p> <p>I understand your obligation to get children to school we provide as school bus to Braunston Primary and William Parker secondary School in Daventry. 2nd answer that it is not NCC policy to provide free transport out of the area.</p> <p>Question was, are you going to re-route those buses to come to Onley not the history of the buses. Are you going to re-route them to come down into the village? YES, or NO, YES or NO?</p> <p>22a/ A resident of Onley stated by only providing a bus to Braunston and William Parker does not help children who are following their faith. Are they going to Harris School?</p> <p>We are not asking for free transport we already pay for our children to go to school why keep saying free transport?</p> <p>Asked again are they going to re-route the buses to come to Onley Park? As the history goes are you re-routing these buses to collect the children form Onley Park? Is that a YES or NO?</p> <p>We said we will pay for it we are not asking for a free service. We pay now anyway</p> <p>23/ Public are not asking for free transport just some form of transportation to ensure children are collected safely and working people can get to their place of work and elderly can rest assured they can continue without worry for medical appointments etc.</p> |
| | STAGECOACH | <p>we have worked hard for the last 5 years to make this route work. Had it not been for the two local authorities and ourselves the service would have died when Geoff Amos finished.</p> |
| | NCC HIGHWAYS | <p>answered that it is not NCC policy to provide free transport out of the area.</p> |
| | STAGECOACH | <p>24/ Resident from Dunchurch would like to know from stagecoach there is a bus 63 and 64 runs from Leamington – Southam to Dunchurch could you not re- route that via Willoughby and Onley to Dunchurch for the legal requirements to go to Rugby? And secondly could that bus not be re-routed to go to the Rugby station because the number 12 is the only bus went to the station in Rugby and the 63 that used to go to the station no longer does? Could that be re-route from Southam to Willoughby, Grandborough and Onley and Dunchurch that would reach some of the demands from this meeting.</p> <p>Giving and honest answer you will not like it the problem is there is not enough time in the cycle of service 63 if we were to introduce the re working you are talking about for an extra bus would cost somewhere in the region £125,000 - £160,000 per year and this simply would not be commercially viable. On a longer term there is a possibility of looking at the meet and greet to the station from Dunchurch but will not come in until probably the end of the year 2016.</p> <p>25/ Young resident of Onley stated: I use the bus every day do you think it is fair in asking a community of people who use the bus not to even tell people I use the bus myself every day of the week along with hundreds of others to attend my place of education only to find out by chance that the bus will cease to come to Onley. Company could not be bothered to put signs on the bus stop this job has been done for you by local residence committee, if people cannot use the bus how can they get anywhere and is used for a lot of reasons to do with their lives by a lot of people, do you really care? (full house applause)</p> |

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| STAGECOACH | <p>Stagecoach fully understands what he was saying several points there are not hundreds of people using the bus on the section affected by vast amounts of passengers who still require a service. other issues are as Stagecoach has already explained earlier and it sad fact but it's true they have tried over the last few years since the Warwickshire cutbacks and reduction in funding from WCC to keep services going and because of the general down turn in the bus market they are not able to do it.</p> |
| STAGECOACH | <p>26/ PC Willoughby Dismissed the fact of potentially putting in a reduced service because you are bond by this 106. AM I to understand as I run my own business successfully why don't you consider certainly to the end of term running a reduced interview service ignore that you get funding 106 or whatever do it with no funding run it as say two or three/four times a day twice in the morning and twice at the end of the day to cover all the schools because schools don't go in middle of day say 07:00—09:00 in the morning and 15:00 and 17:00 in the evening at least end of term he guarantees to have a full bus. (Full house Applause)</p> |
| STAGECOACH | <p>No it not strictly true, stagecoach do not have a spare bus to run these routes at these times it is the most expensive time of operation period of the day NCC and WCC will confirm that and Stagecoach are not in a position to do that.</p> |
| STAGECOACH | <p>27/ How many passengers are required to make it viable? There are at least 45 passengers to Harris and at least 60 on the return from Harris – Daventry alone so how many you need to make it viable?</p> |
| STAGECOACH | <p>I will stress again for a school contract is between £30 – £40, 000 + per year for a school</p> |
| STAGECOACH | <p>28/ Stagecoach the gentlemen to my right here has provided a good question and you claim you have no additional spare buses but that is not true is it? No you said you would not have any spare buses to do so. The floor agrees</p> |
| STAGECOACH | <p>I said it would not be viable to do so</p> |
| STAGECOACH | <p>That's not what you said you stated you had not spare busses?</p> |
| STAGECOACH | <p>Extra buses we don't have spare buses to cover peak deserving times.</p> |
| STAGECOACH | <p>Stagecoach Northampton have a lot of spare buses? I confirm Stagecoach Northampton has a lot of spare buses at their depot.</p> |
| STAGECOACH | <p>No they don't, no they don't, stagecoach depots have a number of spare buses for engineering purposes to draw on liability we have the number required to do the required services</p> |
| STAGECOACH | <p>29/ Stagecoach considering bus service from Rugby train station – Onley for visitors who pay no council tax no fees yet you are willing to bring people in from the outside on a bus and not look after those who reside here and pay full council taxes.</p> <p>The answer is the reason why Stagecoach are in discussions with WCC are talking about this about this bus because they are talking about funding that bus.</p> |

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| <p>STAGECOACH</p> | <p>What, we reside in Northamptonshire and WCC will fund this service? So you look after the prisons then.</p> <div data-bbox="507 188 1522 353" style="border: 1px solid black; padding: 5px;"> <p>It is a valid point but as I will say again an average of 100 passengers per week board in Onley Park and at least 49 of them are visitors to the prison. We know from the times when the visitors use this service. We are only looking at providing a journey to the prison visiting.</p> </div> <p>30/ RSTC: So you saying at peak times is not viable however you are now saying people who visit the prison and about 100 use the bus at that time so when the bus is not commercially viable you put a bus service on in the lower peak times so people cannot get to work and school and at the same time bring visitors in and visitors out I don't see why, is it because you are getting something else arrange just so you can get a bus which is not viable yet you are prepared to consider bringing in visitors off peak times but you said the bus was not viable at peak time and also to take prisoners out and yet again you consider this because you will get something out of this at the needs of the local people (Full House Applauses).</p> |
| <p>STAGECOACH</p> | <div data-bbox="507 763 1522 853" style="border: 1px solid black; padding: 5px;"> <p>I have said the vast majority of people using the service are known to both NCC and WCC.</p> </div> <p>30a/ Resident commented: so crime does pay? If in prison you have a bus service to take you away from the prison and ensure their visitors are able to reach the 3 prisons.</p> <p>31/ If you run a school bus service form Daventry along this route form the existing route of the number 12 1 bus in the morning 1 in the evening back to Daventry from Rugby there are at least 40 kids on that particular bus number 12 to my calculation that is £32,000 for a school year income. You have quoted saying £30-£40, 000 per year there is money parents would be paying for their children to go on that bus not including WCC paying for it that is the parents alone to enable kids getting to and from school, that is purely Northamptonshire alone. I have just proven to you one route each way is viable and you have the shock to tell us it's not. You have just shot yourself in the foot Mr Stagecoach. (Full House Applause)</p> |
| <p>NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> | <div data-bbox="507 1355 1522 1892" style="border: 1px solid black; padding: 5px;"> <p>the lady at the back mentioned about the 106 that we have a condition to provide the facility if we ask a bus company how much it will cost to put an extra bus it is around £300.00 per day and it would not work basically £300.00 per will rapidly go down because the bus has to be made available the driver has to be there and the vehicle has to be insured and taxed. You are looking at a bus in this cycle at about £300.00 per day unfortunately one round trip twice a day for 190 days per year does not pay for bus service 6 days a week. For a bus to be viable has to make around £300.00 per day over a 6-day week 51 wks. per year. Unfortunately having only one or two good flows per day for school or work is not enough to make £300.00</p> <p>NCC stated people will still be catered for between Daventry, Braunston and Rugby. People at Willoughby and Onley will be catered for but with a less service in terms of frequency.</p> </div> |
| <p>STAGECOACH</p> | <p>32/ Geoff Amos was not losing money running the route line 12 between Rugby and Daventry</p> <div data-bbox="507 2033 1522 2145" style="border: 1px solid black; padding: 5px;"> <p>Yes, they were NCC were well aware of the business losing money and a lot of people lost their jobs. Reality was that Geoff Amos based on Woodford Hals was losing too much money on both legs from Daventry – Woodford Hals and Woodford Hals to</p> </div> |

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| | <p>STAGECOACH</p> <p>STAGECOACH</p> <p>WARWICKSHIRE COUNTY COUNCIL</p> <p>STAGECOACH</p> | <p>Banbury. NCC supplied subsidiary for Geoff Amos as did Warwickshire and Oxfordshire and eventually there was not enough to sustain these routes to keep the company going.</p> <p>33/ it sounds like you are cutting off a viable bus route at peak times just to make more money in your pocket than our bus.</p> <p>You have just told stagecoach your bus has not spares and you run a really tight ship and is utilised to the max. Where is the number 12 bus you are cancelling going?</p> <p>It is going to the DIRT and it is about trying to ensure we meet the half hourly service going between Daventry and Rugby</p> <p>RSTC is this about commercially viable and how much more money is that? (full house applauds)</p> <p>If you say you are not getting the rates provided how ae kids getting to school five days a week? Parents get fined for not sending their children to school many people work over a 6-day period.</p> <p>In the morning you are getting a constant of rate getting children to school for 08:50 people are paying to get their children to school and college</p> <p>They are not paying £300.00 though are they. £300.00 is in fact very low it is between £125,000 - £160,000 per year all depends on the high route.</p> <p>34/ NCC has answered partially they intend to catchment areas to their response to service being cut going to Daventry.</p> <p>The road is a very fast busy road and if they are willing to divert something I was wondering if there is any proactive response like putting the bus down the service road just so the kids can board the bus in a much safer environment surely they cannot be expected to cross that A45 road</p> <p>In response The bus from Willoughby has to pass the end of prison driver but the bus service 611 or 612 goes from Willoughby and takes to a number of schools in Rugby there are spaces on the bus for anybody who is in accordance if they contact us we can reserve spaces.</p> <p>It is something that WCC could look at in getting the bus down the driver.</p> <p>35/ As a means of dealing with some of these problems could Stagecoach run an alternative service via DIRFT I hour and Willoughby and Onley the next hour. If it was staggered taking in turns</p> <p>The problem is from experience elsewhere that does not work. I am telling is the reason why we don't do that is where bus routes are successful is a standard route which is both with vertically no deviations throughout the day. As said earlier the one source significant passenger route in this area has been DIRFT and without that route there's a lot more services in Warwickshire and Northamptonshire area would be lost.</p> <p>36/ Can you confirm you will maintain that service until the end of school term to allow further negotiations and to allow the school children without disruption to the end of year period don't really care about what WCC end of term cut off is which is why you are cutting the service 6th June I want an undertaking form Stage coach you will extend that period to a more realistic and better period for consultation</p> |
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| STAGECOACH | <p>Let me explain with number 10 and number 12 routes we will not reverse the decision because we are actually trying to preserve our bus services in this area for the majority of passengers, we can't do it for everyone. The days of local authorities supporting bus services are fast disappearing. What I will say is that we will work with WCC & NCC to see if there is anything that can be done for an interim to the end of school term pacifically talking about 611 or 612 but we will come back to you after we have spoken</p> |
| | <p>If you are a company that cares as your customer service states.</p> |
| STAGECOACH | <p>We do care</p> |
| | <p>37/ this problem was put in front of you before yesterday so why have you not come with constructive measures with conformities and definitive answers</p> |
| STAGECOACH | <p>I will answer you to reason we have to register and the answers are now to see what the three of us can do until the end of term.</p> |
| | <p>I personally made Stagecoach aware of the definitive last week and both these gentlemen also aware of the problem and you obviously have not bothered to have the conversation between you.</p> |
| STAGECOACH | <p>I have already told you our operation is changing concerning the facts I have talked about we will talk to see if there is anything that can be done to ensure Harris school is taken care of.</p> |
| | <p>What about Sherriff what about Ashlawn they are all serviced by that I have spoken to Mr Noland who agreed it is poor that no one had consulted with the residents it should not just be left down to the CC to do it, you have an obligation bus there are documents on the website that say that. It is with a personal view there was a meeting yesterday between the three of you.</p> |
| STAGECOACH | <p>I am saying to you is, we will talk seriously about the short term to the end of term. I can't give you a guarantee We have not had a meeting,</p> |
| | <p>Yes, you did. so you knew about the problem and you haven't bothered to discuss it.</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>We had a proactive conversation on the telephone about this pacific issue where stagecoach said they will look at the issue travelling from here. Once I found out the problem between Daventry and Harris school I immediately phoned up both the senior person at stagecoach and the commercial director last Tuesday concerning pupils from our county going to Harris and Lawrence Sherriff that was the first I knew about it</p> |
| | <p>So what about NCC website stating they will consult with Council Tax payer, user's potential users, community organisations, resident's associations, local businesses, party organisations, Councils but we don't do any of it?</p> |
| NORTHAMPTON COUNTY COUNCIL HIGHWAYS | <p>The other thing is the traffic commissioners under the current law that has to look at registrations there is nothing to traffic commissioners to stop a commercial operation simply because it is cutting an un viable journey.</p> |

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| <p>NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> | <p>You trust stage coach to tell us and they trust you to tell us but you don't put in complaints to the traffic commissioners and yet we have a county council who are supposed to look after the interests of the residents and community and yet you don't do any of that.</p> <p>NCC has no legal right. The registration has to go to the relevant body of the traffic commissioners and we have no legal right object under the legal regulation to a service change to be made</p> <p>It's a de regulated network that was changed since 1980mwhere bus services outside London were de regulated therefore it is a quite clear that councils do not have any legal right to intervene.</p> |
| <p>NORTHAMPTON COUNTY COUNCIL HIGHWAYS</p> | <p>They tell us when they're going to put the rates up? Commotion from the floor.</p> <p>I do not believe no shape or form you do not know in that children who go to Harris, Lawrence Sherriff Rugby High or Ashlawn because the school's admissions have to fit under your umbrella.</p> <p>NCC did know about, but the office did not know of Pacific's to the schools in Rugby, the policy of the county council is to provide transport to pacific schools to each location and at this location is the two schools Braunston Primary and William parker secondary.</p> |
| <p>STAGECOACH</p> | <p>One last final point when the eldest child went to Harris Church of England academy we received a letter from NCC saying they it fitted in their criteria to catch the bus to school all your colleagues alike because we go to a place out of county to attend a faith school NCC said they would pay for him to go to school on a bus if he meets the criteria. And we met the financial criteria and this was also to do with working tax credits too. So you are wrong?</p> <p>How long ago was that because all the local authorities are withdrawing their funding</p> |
| <p>STAGECOACH</p> | <p>38/ The people of Onley have heard some really valid points tonight and you have heard from the People and of course grateful you have come along and to be honest it's not been easy with these cuts but in it we have something really important we have a community that has one thing to hold onto before these gentlemen leave tonight. There is something you said that they will do and look at and that's the 611 or 612 bus is that wright gentlemen? Could you honour this community with at least a meeting with the 612 bus whether they can cross the road to see them through the end of term this year and come back with what time is that if possible to just extend that short service until such times you know more. I know some of these issues settle with some very big decisions and would be grateful if you would take that forward.</p> <p>Firstly, I said earlier on people who live in Braunston will be able to get to Harris school by changing in the morning but not the afternoon, t</p> <p>The sensible way is to go into Rugby town centre.</p> |
| <p>WARWICKSHIRE COUNTY COUNCIL</p> | <p>If the bus could cross the road so the children can make their way to the junction although a long walk but catch this side of the road to make it safer for the children it's at least something on the table take it.</p> <p>required is the numbers who are to use the bus to ensure space availability</p> |

